

Indovinya Palm Chain Grievances 

#	Group	Reported Company	Summary of case	Source	Date	Status	Grievance Report Source
1	Panca Eka	Uniseraya	AR's satellite monitoring detected indication of 166 ha of peat development at PT Uniseraya (Panca Eka Group) between April-August 2024, with clearing continuing into 2025. Subsequently, Mighty Earth's Rapid Response 55 later reported significantly larger impacts based on Planet imagery between March 2024 and February 2026, there were 255 ha of deforestation and 627 ha of peatland development in the eastern part of PT Uniseraya concession, and between April 2024 and February 2026 there were 705 ha peatland development and 299 ha of peatland drainage through canal development in the western part of the PT Uniseraya concession.	GAR Internal Monitoring, Mighty Earth RR 55 https://bit.ly/4dd7e03	18/03/2026	Investigating	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
2	Sabeni Group	Permata Subur Lestari	Mighty Earth released Rapid Response Report No. 49 (https://bit.ly/4a72OGf), highlighting repeated and new allegations of deforestation involving several companies under the First Borneo Group, namely PT Borneo International Anugerah, PT Arjuna Utama Sawit, and PT Equator Sumber Rezeki. The report also alleges that PT Permata Subur Lestari (listed under the Sabeni Group) sourced FFB from PT Borneo International Anugerah. PT Permata Subur Lestari is additionally linked to GAR through the Sabeni Group.	Mighty Earth RR 49 https://bit.ly/4a72OGf	11/08/2025	not in the supply chain	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
3	Palmaris Raya (allegedly sourced FFB from Rendi Permata Raya)	Palmaris Raya (allegedly sourced FFB from Rendi Permata Raya)	EQ reported indications of deforestation inside the concession of PT Rendi Permata Raya between 2016-2022. GAR doesn't source from PT RPR and has deemed it non-compliant to our policy. However, GAR sources from PT Palmaris Raya, PT Mitra Bumi and PT Sumber Alam Makmur Sentosa that were allegedly linked to PT Rendi Permata Raya. PT PR was also allegedly sourced FFB from PT RPR.	Earthqualizer	30/09/2024	closed	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
4	Kencana Agri	Loka Indah Lestar	GAR's internal monitoring detected indications of approximately 20 hectares of deforestation at PT Loka Indah Lestari (PT LIL) in August 2024, with land clearing activities continuing into 2025. Subsequently, Mighty Earth, through Rapid Response 54, published a report stating that PT LIL continued deforestation throughout 2025, totaling approximately 339 hectares. Several engagements were conducted, during which Kencana Agri clarified that the land clearing occurred due to compliance with government policies and social pressure related to community encroachment.	GAR Internal Monitoring and Mighty Earth RR 54 https://bit.ly/4pqh80N	18/09/2024	Non compliant	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
5	Bakrie Sumatera Plantation	Grahadura Leidong Prima	PT GLP allegedly has yet to fulfill the commitment to allocate plasma land to the community	RSPO Complaint Portal https://bit.ly/3XCxaK7	19/09/2024	closed	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
6	Cipta Plantation	Prasetya Mita Muda	Mighty Earth's Rapid Response Report 45 reported that during the period between June 2023 and June 2024, there was 918 ha of forest loss and clearance preparation in the PT Prasetya Mitra Muda concession	Mighty Earth https://bit.ly/4fL6YUK	19/11/2024	Monitoring	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
7	First Resources	First Resources	In November 2023, Gecko Project published an article "Chasing Shadows" that reported indications of a link between First Resources (FR) and several companies namely Ciliandry Anky Abadi (CAA), FAP Agri (FAPA), and New Borneo Agri/Sulaidy group. Among the companies mentioned, only FR was in the GAR supply chain when the report was published,	The Gecko Project https://thegeckoproject.org/articles/chasing-shadows/	24/11/2023	not in the supply chain	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
8	Astra Agro Lestari (AAL)	Agro Nusa Abadi Lestari Tani Teladan Mamuang	Open Letter from Indigenous Peoples and civil society organisations to consumer goods companies	https://www.walhi.or.id/index.php/open-letter-from-indigenous-peoples-and-civil-society-organisations-to-consumer-goods-companies-re-ongoing-criminalization-human-rights-abuses-and-land-grabbing-by-astra-agro-lestari-and-subsidiaries	01/09/2022	Active	https://www.musimmas.com/sustainability/grievances/grievance-case/
9	Astra Agro Lestari (AAL)	Astra Agro Lestari (AAL)	Allegedly responsible for numerous environmental, human rights, and governance violations	https://www.walhi.or.id/index.php/open-letter-from-indigenous-peoples-and-civil-society-organisations-to-consumer-goods-companies-re-ongoing-criminalization-human-rights-abuses-and-land-grabbing-by-astra-agro-lestari-and-subsidiaries	01/03/2022	Active	https://www.musimmas.com/sustainability/grievances/grievance-case/
10	FAP Agri	Karangjuang Hijau Lestari Bulungan Hijau Perkasa	FPP report titled First Resources' Shadow Hangs over the Dayak Agabag	https://www.forestpeoples.org/fileadmin/uploads/fpp/migration/documents/FP-4755%20First%20Resources%20Shadow%20Document%20v4%20FINAL.pdf	01/11/2022	Active	https://www.musimmas.com/sustainability/grievances/grievance-case/

11	Astra Agro Lestari (AAL)	Agro Nusa Abadi Lestari Tani Teladan Mamuang	FoE/Walhi Report, "No Consent: Astra Agro Lestari's land grab in central and West Sulawesi, Indonesia"	https://foeus.wpenginepowered.com/wp-content/uploads/2022/03/Astra_Agro_Lestari_Report_v4.pdf	01/03/2022	Active	https://www.musimmas.com/sustainability/grievances/grievance-case/
12	Aceydesa	Aceydesa	Issue Under Review: Allegations of land conflict, labor rights, environmental non-compliance	https://www.cargill.com/sustainability/palm-oil/managing-grievances	01/02/2023	Monitoring	https://www.musimmas.com/sustainability/grievances/grievance-case/
13	Agropalma AS	Agropalma AS	While performing supply chain monitoring, Cargill identified an incident involving Agropalma and Quilombola communities located at the Acará River, near plantations managed by the said Company. This issue was also raised in other articles and included general allegations related to human rights and labor issues. Since 2021, Cargill has engaged Agropalma to support its transformation through the ART Program, an initiative to help palm oil mills in Cargill's supply chain achieve alignment with NDPE criteria.	Grievance Source: Media	01/02/2022	Monitoring	https://www.cargill.com/sustainability/palm-oil/managing-grievances
14	Astra Agro Lestari	PT Mamuang	Cargill received a report by Friends of the Earth (FoE) raising allegations related to Astra Agro Lestari's operations. In October 2022, we also received a summary report from our consultant titled: PT Astra Agro Lestari Grievance Case - Field Verification Executive Summary dated 19 August 2022. The issues related to PT Mamuang are summarized as follows: PT Mamuang and the local community are both claiming overlapping 50ha of land. Alleged criminalization of farmers linked to reports from employees of PT Mamuang	Grievance Source: Media	01/04/2022	Monitoring	https://www.cargill.com/sustainability/palm-oil/managing-grievances
15	Astra Agro Lestari	PT Lestari Tani Teladan	Cargill received a report by Friends of the Earth (FoE) raising allegations related to Astra Agro Lestari's operations. In October 2022, we also received a summary report from our consultant titled: PT Astra Agro Lestari Grievance Case - Field Verification Executive Summary dated 19 August 2022. The issues related to PT Lestari Tani Teladan (PT LTT) are summarized as follows: PT Lestari Tani Teladan has claimed approximately 100ha allegedly from farmers in the villages of Rio Mukti and Tawi. The company also allegedly implements an outsourcing system, allegedly mismatches working hours and fails to follow a wage system in accordance with Indonesian labor law, whereby the price of palm oil fruits produced by the farmers are allegedly determined by the company alone.	Grievance Source: Media	01/04/2022	Monitoring	https://www.cargill.com/sustainability/palm-oil/managing-grievances
16	Astra Agro Lestari	PT Agro Nusa Abadi	Cargill received a report by Friends of the Earth (FoE) raising allegations related to Astra Agro Lestari's operations. In October 2022, we also received a summary report from our consultant titled: PT Astra Agro Lestari Grievance Case - Field Verification Executive Summary dated 19 August 2022. The issues related to PT Agro Nusa Abadi (PT ANA) are summarized as follows: PT Agro Nusa Abadi has claimed 5,000ha of land allegedly belonging to farmers of Molino Village, Bungintimbe Village, Tompira Village and Butna Village, and is operating without a land use permit (HGU). The company is allegedly to have only location permits, thus being in violation of local laws concerning taxation and regional income.	Grievance Source: Media	01/04/2022	Monitoring	https://www.cargill.com/sustainability/palm-oil/managing-grievances
17	Global Sawit Semesta	Global Sawit Semesta	Mr. Mahmudin and Ibu Nasti is allegedly responsible for operating illegal plantations inside the boundaries of the Rawa Singkil Wildlife Reserve	Rainforest Action network	19/09/2022	Monitoring	https://www.apicalgroup.com/sustainability/grievance/grievance-tracker/
18	PT Teguh Karsa Warna Lestari	PT Teguh Karsa Warna Lestari	PT Teguh Karsa Warna Lestari (PT TKWL) was allegedly linked to PT Sawit Sukses Sejati (PT SSS) which being implicated clearing land inside the concession.	Mighty Earth	16/05/2022	Monitoring	https://www.apicalgroup.com/sustainability/grievance/grievance-tracker/
19	Bukhary and a plantation in Rawa Singkil	Bukhary and a plantation in Rawa Singkil	Mr Bukhary was allegedly responsible for deforestation inside the boundaries of the Gunung Leuser National Park and an illegal plantation encroaching into peat forest inside Rawa Singkil Wildlife Reserve	RAN	25/04/2022	Monitoring	https://www.apicalgroup.com/sustainability/grievance/grievance-tracker/
20	PT Astra Agro Lestari	PT Astra Agro Lestari	Three subsidiaries of AAL - PT Agro Nusa Abadi, PT Lestari Tani Teladan, and PT Mamuang - was allegedly conducted various violations of the environment, human rights, and governance.	FoE / Walhi	29/04/2022	Monitoring	https://www.apicalgroup.com/sustainability/grievance/grievance-tracker/
21	First Resources	First Resources	In November 2023, Gecko Project published an article "Chasing Shadows" that reported indications of a link between First Resources (FR) and several companies namely Ciliandry Anky Abadi (CAA), FAP Agri (FAPA), and New Borneo Agri/Sulaidy group. Among the companies mentioned, only FR was in the GAR supply chain when the report was published,	The Gecko Project https://thegeckoproject.org/articles/chasing-shadows/	04/11/2023	Investigating	https://www.goldenagri.com.sg/sustainability/responsible-sourcing/grievance-list-and-reports/
22	FAP Agri	PT Karangjuang Hijau Lestari	Both companies have allegedly taken over the ancestral lands of the Dayak Agabag Community in North Kalimantan, Indonesia, without prior consultation with the affected communities.	FPP report titled First Resources' Shadow Hangs over the Dayak Agabag	01/11/2022	Active	https://www.musimmas.com/sustainability/grievances/grievance-case/
23	PT Sari Dumai Sejati	PT Sari Dumai Sejati	Apical received a complaint regarding environmental pollution (noise and air) at the Sari Dumai Sejati plant in Dumai	https://www.apicalgroup.com/sustainability/grievance/s/pt-sari-dumai-sejati/	25/09/2023	Monitoring	https://www.apicalgroup.com/sustainability/grievance/grievance-tracker/

24	first resources	first resources	Cargill was contacted by The Gecko Project regarding their latest findings on First Resources' connection to three palm-oil companies: FAP Agri, Ciliandra Anky Abadi (CAA) and Sulaidy Group. This is the third time such allegations have been made regarding First Resources, since initial allegations were raised in 2018 and 2021	Grievance Source: The Gecko Project (2023), Greenpeace (2018, 2021)	24/11/2023	Investigating	https://www.cargill.com/sustainability/palm-oil/managing-grievances
25	PT ATAK	PT ATAK	PT Aceh Trumon Anugerah Kita (PT ATAK) PO1000014955 with deforestation issue oAn independent mill established in July 2020, located near Rawa Singkill Wildlife Reserve. oBeing an independent mill with no sustainability policy or an NDPE commitment, PT ATAK is more likely to receive fruit from areas that are not compliant with NDPE standards. They also sit at proximity (within 50km) to several smallholder's FFB supply.	Nestle, P&G investigate palm oil sourcing after green group's Indonesia deforestation report Reuters	04/12/2024	Investigating	Nestle, P&G investigate palm oil sourcing after green group's Indonesia deforestation report Reuters
26	PT. Loka Indah Lestari – Kencana Agri Ltd Group	PT. Loka Indah Lestari – Kencana Agri Ltd Group	Mighty Earth published its Rapid Response Report 54 which highlighted land clearing activities within the concession of PT. Loka Indah Lestari between October 2023 to January 2025	Mighty Earth	02/01/2026	closed	https://www.apicalgroup.com/sustainability/grievance/grievance-tracker/
27	PT. Citra Sugi Aditya – Prima Antar Surya Group	PT. Citra Sugi Aditya – Prima Antar Surya Group	Through Apical's deforestation monitoring system's, we detected large scale deforestation within a short period of time inside PT. Citra Sugi Aditya's concession	Mighty Earth	01/10/2025	Investigating	mighty earth rapid response plam oil sector report 53
28	Citra Borneo Indah	PT Borneo Sawit Gemilang PT Borneo Sawit Gemilang	Planet satellite Imagery shows that between August 2023 and October 2025, there was a total of 107 ha of peatland development in the PT Borneo Sawit Gemilang concession.	https://geoportal.menlhk.go.id/portal/apps/webappviewer/index.html?id=2ee8bdda1d714899955fccbe7fdf8468	01/10/2025	Investigating	mighty earth rapid response plam oil sector report 53
29	STH Group	PT Wira Usahatama Lestari	Planet satellite Imagery shows that between June 2022 and September 2025, there was a total of 2,511 ha of peatland development in the PT Wira Usahatama Lestari concession.	https://geoportal.menlhk.go.id/portal/apps/webappviewer/index.html?id=2ee8bdda1d714899955fccbe7fdf8468	01/09/2025	Investigating	mighty earth rapid response plam oil sector report 53
30	Tianjin Julong (Julong Group)	PT Antang Sawit Perkasa	Planet satellite Imagery shows that between January 2023 and September 2025, there was a total of 185 ha of peatland development in the PT Antang Sawit Perkasa concession.	https://geoportal.menlhk.go.id/portal/apps/webappviewer/index.html?id=2ee8bdda1d714899955fccbe7fdf8468	01/09/2025	Investigating	mighty earth rapid response plam oil sector report 53
31	TSH Resources Bhd (TSH Group)	PT Teguh Swakarsa Sejahtera	Planet satellite Imagery shows that between November 1, 2025 and November 17, 2025, a road between 20-25 metres wide and 350 metres long was constructed in the PT Teguh Swakarsa Sejahtera concession. The road extends northwest of an existing oil palm plantation area.	https://www.tsh.com.my/sustainability/biodiversity-conservation/	45962	Investigating	mighty earth rapid response plam oil sector report 55
32	Panca Eka Group	PT Uniseraya	Planet satellite imagery shows that between March 23, 2024 and February 11, 2026, there were 255 ha of deforestation and 627 ha of plantation development on peatland in the eastern part of the PT Uniseraya concession	https://bunge.com/Sustainability/Our-Commodities/Palm	46064	Investigating	mighty earth rapid response plam oil sector report 55